

yalloprotect360 – Insurance Information

SCOPE OF INSURANCE

Risks covered	Property insurance covering damage to your mobile phone due to impact, contact with water.
Insured device	The mobile device specified when contracting the insurance, registered with the serial (IMEI) number and purchased at or within 6 months before subscribing to yalloprotect360.
Coverage	Repair of equipment or reimbursement of repair costs; replacement of equipment in the event of total damage. Excess fee of CHF 99 per claim and device.
Insurance coverage exclusions	Exclusions stipulated in item 2 and 4 of the GCI, e.g. theft, warranty damage, intentional and grossly negligent conduct, wear and tear or device not registered with the serial number or purchased more than 6 months before the insurance subscription.

PRICE AND PAYMENT

Price	The insurance premium is CHF 9.90 per month. The first month is free of charge.
Payment	Payment is made monthly through the payment method specified to yallo.

FURTHER OBLIGATIONS

Claim declaration	Claim declaration within 5 days: online at www.yalloprotect360.ch (support hotline: +41 44 798 26 30)
Obligations in the event of a claim	In the event of a claim, various obligations regarding information and cooperation arise – these are stipulated in items 14 and 15 of the GCI, e.g. complete and truthful declaration of the claim, unblocking of the device in question and, if necessary, submission of additional documents.

CONTRACT DURATION

Contract start	Start date according to insurance confirmation (date of conclusion of insurance contract)
Contract period	yalloprotect360 commences with a free-of-charge month. During this month the contract can be terminated at any time, unless a claim has been settled. If no termination right is exercised, a fee-based minimum period of 12 months starts. The applicable notice period is linked to those of the yallo mobile subscription.
	More details are available under item 7 of the GCI.

INTERMEDIARY INFORMATION (ART. 45 VAG)

Insurer	AXA Versicherungen AG, General-Guisan-Strasse 40, 8400 Winterthur, a subsidiary of the AXA-Group
Insurance service provider	bolttech Switzerland AG, Seefeldstrasse 283 A, 8008 Zurich as a tied insurance intermediary, on behalf of AXA, which is compensated accordingly by AXA. Only AXA policies are brokered as device insurance to insured persons.
	The Insurer is liable for errors, negligence or incorrect information provided by the intermediary in connection with the brokerage of insurance policies (Art. 34 VVG).
Policyholder	yallo, Sunrise Communications AG, Thurgauerstrasse 101B, 8152 Glattpark (Opfikon)
Insured persons	Customers with insured devices using yallo's mobile network
Data protection	During the sales process, the identification and contact details are collected that are necessary for the creation of the contract and the claims handling. bolttech acts as an order processor for AXA, which in turn is responsible for the data as the Insurer. The data is processed in accordance with the applicable laws - namely the Swiss Federal Data Protection Act (DSG) for clients in Switzerland and the GDPR for clients in the Principality of Liechtenstein.
	Item 20 of the GCI provides detailed information on data protection.